

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, October 21, 2024 11:33:25 AM
Last Modified: Monday, October 21, 2024 11:35:30 AM
Time Spent: 00:02:04
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1	Strongly Agree
The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)	
Q2	Strongly Agree, Comments:: Hand hygiene good-no masks
I will support and contribute to a safe infection-free environment	
Q3	Strongly Agree
My room is clean and organized	
Q4	Strongly Agree
I feel the current activities align with my interests	
Q5	Neither Agree or Disagree, Comments:: Doesnt want to be awakened and told what to do that day
The variety and quality of activities offered to me is appropriate	
Q6	Agree
Updates regarding care are communicated to me in a timely, respectful manner	
Q7	Strongly agree
The overall quality of care I receive meets my expectations	
Q8	Strongly agree
I feel included in the Circle of Care	

Q9

I feel comfortable with my in-house physician

Comments::

Have not met the doctor

Q10

The dining room is quiet, calm and inviting during meal time

Agree**Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

Comments::

Did not know about committee

Q12

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Strongly disagree,

Comments::

Ignores it

Q13

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Neither agree nor disagree**Q14**

I am given opportunity to provide my input/thoughts regarding the menus

Respondent skipped this question

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, October 21, 2024 11:35:38 AM
Last Modified: Monday, October 21, 2024 11:37:02 AM
Time Spent: 00:01:23
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Agree**

My room is clean and organized

Q4 **Strongly Agree**

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9
I feel comfortable with my in-house physician

Agree,
Comments::
Dont see the physician often

Q10
The dining room is quiet, calm and inviting during meal time

Neither agree nor disagree,
Comments::
Not really

Q11
I am informed of Food Committee Meetings (Dates, Times, Location)

Neither agree nor disagree,
Comments::
Not that I can remember

Q12
I am aware of the Spiritual Care offered at Ottawa Grace Manor

Neither agree nor disagree,
Comments::
Dont hear much about it

Q13
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Strongly agree

Q14
I am given opportunity to provide my input/thoughts regarding the menus

Respondent skipped this question

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, October 21, 2024 11:37:07 AM
Last Modified: Monday, October 21, 2024 11:37:59 AM
Time Spent: 00:00:51
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Disagree**

I feel the current activities align with my interests

Q5 **Strongly Disagree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9 **Strongly agree**

I feel comfortable with my in-house physician

Q10 **Strongly agree**

The dining room is quiet, calm and inviting during meal time

Q11 **Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

Q12 **Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Q13 **Strongly disagree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14 **Respondent skipped this question**

I am given opportunity to provide my input/thoughts regarding the menus

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, October 21, 2024 11:38:11 AM
Last Modified: Monday, October 21, 2024 11:39:13 AM
Time Spent: 00:01:01
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree,**

I feel the current activities align with my interests

Comments::
I enjoy them

Q5 **Strongly Agree,**

The variety and quality of activities offered to me is appropriate

Comments::
I am content

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9

I feel comfortable with my in-house physician

Agree,

Comments::

I am content

Q10

The dining room is quiet, calm and inviting during meal time

Agree**Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

Strongly agree**Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Strongly agree**Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Strongly agree**Q14**

I am given opportunity to provide my input/thoughts regarding the menus

Respondent skipped this question

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, October 21, 2024 11:39:17 AM
Last Modified: Monday, October 21, 2024 11:41:14 AM
Time Spent: 00:01:56
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Agree,**
 Comments::
 Closet needs attention

My room is clean and organized

Q4 **Agree**

I feel the current activities align with my interests

Q5 **Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Agree**

The overall quality of care I receive meets my expectations

Q8

I feel included in the Circle of Care

Agree,

Comments::

I dont feel ignored

Q9

I feel comfortable with my in-house physician

Agree,

Comments::

I get the help I need, dont need them much

Q10

The dining room is quiet, calm and inviting during meal time

Neither agree nor disagree,

Comments::

There can be distractions

Q11

I am informed of Food Committee Meetings (Dates, Times, Location)

Neither agree nor disagree,

Comments::

Dont know when the meetings are held

Q12

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Strongly agree**Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Strongly agree**Q14**

I am given opportunity to provide my input/thoughts regarding the menus

Respondent skipped this question

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, October 21, 2024 11:41:18 AM
Last Modified: Monday, October 21, 2024 11:42:22 AM
Time Spent: 00:01:03
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Neither Agree or Disagree,**

My room is clean and organized

Comments::
Dont know

Q4 **Neither Agree or Disagree,**

I feel the current activities align with my interests

Comments::
Dont know

Q5 **Neither Agree or Disagree**

The variety and quality of activities offered to me is appropriate

Q6 **Neither Agree or Disagree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Respondent skipped this question**

The overall quality of care I receive meets my expectations

Q8

I feel included in the Circle of Care

Comments::

no

Q9

I feel comfortable with my in-house physician

Comments::

no

Q10

The dining room is quiet, calm and inviting during meal time

Comments::

no

Q11

I am informed of Food Committee Meetings (Dates, Times, Location)

Comments::

no

Q12

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Respondent skipped this question

Q13

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Respondent skipped this question

Q14

I am given opportunity to provide my input/thoughts regarding the menus

Respondent skipped this question

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, October 21, 2024 11:42:25 AM
Last Modified: Monday, October 21, 2024 11:43:43 AM
Time Spent: 00:01:17
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree**

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree,**

I feel included in the Circle of Care

Comments::
 Could be better more assistance at bedtime

Q9**Agree**

I feel comfortable with my in-house physician

Q10**Strongly agree**

The dining room is quiet, calm and inviting during meal time

Q11**Neither agree nor disagree,**

I am informed of Food Committee Meetings (Dates, Times, Location)

Comments::

Dont know about the meetings

Q12**Agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Q13**Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14**Respondent skipped this question**

I am given opportunity to provide my input/thoughts regarding the menus

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, October 21, 2024 11:43:54 AM
Last Modified: Monday, October 21, 2024 11:45:10 AM
Time Spent: 00:01:16
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree**

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9
I feel comfortable with my in-house physician

Neither agree nor disagree,
Comments::
Dont have too much interaction

Q10
The dining room is quiet, calm and inviting during meal time

Agree

Q11
I am informed of Food Committee Meetings (Dates, Times, Location)

Strongly agree

Q12
I am aware of the Spiritual Care offered at Ottawa Grace Manor

Neither agree nor disagree

Q13
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Agree

Q14
I am given opportunity to provide my input/thoughts regarding the menus

Respondent skipped this question

#9

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 11:47:27 AM
Last Modified: Monday, October 21, 2024 11:49:05 AM
Time Spent: 00:01:38
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe
 (screening, masks, gowns, signage, education,
 vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free
 environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Agree,**
 Comments::
 Participate in a few

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is
 appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a
 timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my
 expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9
I feel comfortable with my in-house physician

Agree,
Comments::
Dont see the physician often

Q10
The dining room is quiet, calm and inviting during meal time

Agree,
Comments::
Depends could be noisy

Q11
I am informed of Food Committee Meetings (Dates, Times, Location)

Comments::
Didnt know

Q12
I am aware of the Spiritual Care offered at Ottawa Grace Manor

Strongly agree

Q13
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Strongly agree

Q14
I am given opportunity to provide my input/thoughts regarding the menus

Strongly agree

#10

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 11:49:10 AM
Last Modified: Monday, October 21, 2024 11:50:19 AM
Time Spent: 00:01:08
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Disagree,**

I feel the current activities align with my interests

Comments::
Not really

Q5 **Strongly Agree,**

The variety and quality of activities offered to me is appropriate

Comments::
Good variety

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Neither agree nor disagree,**
I feel included in the Circle of Care
Comments::
Sometimes

Q9 **Strongly agree**
I feel comfortable with my in-house physician

Q10 **Strongly agree**
The dining room is quiet, calm and inviting during meal time

Q11 **Strongly agree**
I am informed of Food Committee Meetings (Dates, Times, Location)

Q12 **Strongly agree**
I am aware of the Spiritual Care offered at Ottawa Grace Manor

Q13 **Strongly agree**
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14 **Strongly agree**
I am given opportunity to provide my input/thoughts regarding the menus

#11

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 11:50:24 AM
Last Modified: Monday, October 21, 2024 11:58:13 AM
Time Spent: 00:07:49
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree**

I feel the current activities align with my interests

Q5 **Agree,**

The variety and quality of activities offered to me is appropriate

Comments::
dont go to many

Q6 **Neither Agree or Disagree,**

Updates regarding care are communicated to me in a timely, respectful manner

Comments::
sometimes staff speak too fast

Q7 **Agree**

The overall quality of care I receive meets my expectations

Q8 **Agree**

I feel included in the Circle of Care

Q9 I feel comfortable with my in-house physician	Comments:: not aware dont see often
Q10 The dining room is quiet, calm and inviting during meal time	Neither agree nor disagree, Comments:: difficulty getting to dining room
Q11 I am informed of Food Committee Meetings (Dates, Times, Location)	Agree
Q12 I am aware of the Spiritual Care offered at Ottawa Grace Manor	Agree
Q13 I am familiar with the services offered by the volunteers at Ottawa Grace Manor	Strongly agree
Q14 I am given opportunity to provide my input/thoughts regarding the menus	Agree

#12

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 11:58:41 AM
Last Modified: Monday, October 21, 2024 12:00:10 PM
Time Spent: 00:01:28
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree,**
 Comments::
 My room is clean and organized I miss my big bed

Q4 **Strongly Agree**

I feel the current activities align with my interests

Q5 **Strongly Agree,**
 Comments::
 The variety and quality of activities offered to me is appropriate especially cooking

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9**Strongly agree**

I feel comfortable with my in-house physician

Q10**Agree,**

The dining room is quiet, calm and inviting during meal time

Comments::
mostly some people yell

Q11**Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

Q12**Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Q13**Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14**Strongly agree,**

I am given opportunity to provide my input/thoughts regarding the menus

Comments::
I like their food

#13

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:00:15 PM
Last Modified: Monday, October 21, 2024 12:01:09 PM
Time Spent: 00:00:54
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree**

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9	Strongly agree
I feel comfortable with my in-house physician	
<hr/>	
Q10	Neither agree nor disagree,
The dining room is quiet, calm and inviting during meal time	Comments:: Depends on the people there
<hr/>	
Q11	Comments:: I am not aware of it
I am informed of Food Committee Meetings (Dates, Times, Location)	
<hr/>	
Q12	Strongly agree
I am aware of the Spiritual Care offered at Ottawa Grace Manor	
<hr/>	
Q13	Strongly agree
I am familiar with the services offered by the volunteers at Ottawa Grace Manor	
<hr/>	
Q14	Strongly agree
I am given opportunity to provide my input/thoughts regarding the menus	
<hr/>	

#14

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:01:17 PM
Last Modified: Monday, October 21, 2024 12:02:23 PM
Time Spent: 00:01:05
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Agree,**
 Comments::
 I like to get involved

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9

I feel comfortable with my in-house physician

Comments::

I wouldnt know him

Q10

The dining room is quiet, calm and inviting during meal time

Strongly agree

Q11

I am informed of Food Committee Meetings (Dates, Times, Location)

Strongly agree

Q12

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Strongly agree

Q13

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Strongly agree

Q14

I am given opportunity to provide my input/thoughts regarding the menus

Strongly agree

#15

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:02:29 PM
Last Modified: Monday, October 21, 2024 12:03:42 PM
Time Spent: 00:01:12
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Neither Agree or Disagree,**

I feel the current activities align with my interests

Comments::

I dont join in

Q5 **Neither Agree or Disagree**

The variety and quality of activities offered to me is appropriate

Q6 **Neither Agree or Disagree,**

Updates regarding care are communicated to me in a timely, respectful manner

Comments::

They dont really change things

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9

I feel comfortable with my in-house physician

Strongly disagree,

Comments::

I dont know him

Q10

The dining room is quiet, calm and inviting during meal time

Strongly agree**Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

Neither agree nor disagree**Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Agree**Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Neither agree nor disagree**Q14**

I am given opportunity to provide my input/thoughts regarding the menus

Neither agree nor disagree,

Comments::

We dont discuss it

#16

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:03:48 PM
Last Modified: Monday, October 21, 2024 12:04:30 PM
Time Spent: 00:00:41
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree**

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9	Strongly agree
I feel comfortable with my in-house physician	
Q10	Strongly agree
The dining room is quiet, calm and inviting during meal time	
Q11	Neither agree nor disagree,
I am informed of Food Committee Meetings (Dates, Times, Location)	Comments:: No but they do ask
Q12	Strongly agree
I am aware of the Spiritual Care offered at Ottawa Grace Manor	
Q13	Strongly agree
I am familiar with the services offered by the volunteers at Ottawa Grace Manor	
Q14	Strongly agree
I am given opportunity to provide my input/thoughts regarding the menus	

#17

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:05:32 PM
Last Modified: Monday, October 21, 2024 12:07:46 PM
Time Spent: 00:02:13
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree**

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9**Strongly agree**

I feel comfortable with my in-house physician

Q10**Agree,**
Comments::
mostly

The dining room is quiet, calm and inviting during meal time

Q11**Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

Q12**Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Q13**Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14**Strongly agree**

I am given opportunity to provide my input/thoughts regarding the menus

#18

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:08:00 PM
Last Modified: Monday, October 21, 2024 12:09:11 PM
Time Spent: 00:01:11
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Disagree,**
 Comments::
 I do my own thing

I feel the current activities align with my interests

Q5 **Respondent skipped this question**

The variety and quality of activities offered to me is appropriate

Q6 **Agree,**
 Comments::
 I chase after it

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Agree**

The overall quality of care I receive meets my expectations

Q8 **Agree**

I feel included in the Circle of Care

Q9 **Strongly agree**

I feel comfortable with my in-house physician

Q10 **Comments::**

The dining room is quiet, calm and inviting during meal time
I eat in my room

Q11 **Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

Q12 **Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Q13 **Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14 **Strongly agree**

I am given opportunity to provide my input/thoughts regarding the menus

#19

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:09:16 PM
Last Modified: Monday, October 21, 2024 12:10:48 PM
Time Spent: 00:01:32
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1	Agree
The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)	
Q2	Strongly Agree
I will support and contribute to a safe infection-free environment	
Q3	Neither Agree or Disagree,
My room is clean and organized	Comments:: Not quite wall is damaged
Q4	Neither Agree or Disagree,
I feel the current activities align with my interests	Comments:: I just go to hymn sing
Q5	Neither Agree or Disagree
The variety and quality of activities offered to me is appropriate	
Q6	Strongly Agree
Updates regarding care are communicated to me in a timely, respectful manner	
Q7	Strongly agree
The overall quality of care I receive meets my expectations	

Q8**Strongly agree**

I feel included in the Circle of Care

Q9**Strongly agree**

I feel comfortable with my in-house physician

Q10**Strongly disagree,**

The dining room is quiet, calm and inviting during meal time

Comments::
Thats why I dont go**Q11**

Comments::

I am informed of Food Committee Meetings (Dates, Times, Location)

They dont always know the correct time

Q12**Strongly agree,**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Comments::
I dont usually go**Q13****Strongly disagree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14**Strongly agree**

I am given opportunity to provide my input/thoughts regarding the menus

#20

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:10:51 PM
Last Modified: Monday, October 21, 2024 12:11:43 PM
Time Spent: 00:00:51
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Agree**

I feel the current activities align with my interests

Q5 **Disagree,**
Comments::
 Not always

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Disagree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9 **Strongly agree**

I feel comfortable with my in-house physician

Q10 **Strongly agree**

The dining room is quiet, calm and inviting during meal time

Q11 **Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

Q12 **Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Q13 **Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14 **Disagree**

I am given opportunity to provide my input/thoughts regarding the menus

#21

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:12:12 PM
Last Modified: Monday, October 21, 2024 12:13:30 PM
Time Spent: 00:01:18
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree,**

I feel the current activities align with my interests

Comments::
Pretty well

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9

I feel comfortable with my in-house physician

Comments::

I havent had a doctor

Q10

The dining room is quiet, calm and inviting during meal time

Strongly agree**Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

Neither agree nor disagree,

Comments::

I dont remember

Q12

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Strongly agree**Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Strongly agree**Q14**

I am given opportunity to provide my input/thoughts regarding the menus

Strongly agree,

Comments::

I am quite happy here. Everyone is friendly and the food is good

#22

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:13:33 PM
Last Modified: Monday, October 21, 2024 12:14:31 PM
Time Spent: 00:00:57
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree,**

I feel the current activities align with my interests

Comments::
Most of the time

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9 **Strongly agree,**
I feel comfortable with my in-house physician
Comments::
Very much so

Q10 **Strongly agree**
The dining room is quiet, calm and inviting during meal time

Q11 **Strongly agree**
I am informed of Food Committee Meetings (Dates, Times, Location)

Q12 **Strongly agree**
I am aware of the Spiritual Care offered at Ottawa Grace Manor

Q13 **Strongly agree**
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14 **Strongly agree,**
I am given opportunity to provide my input/thoughts regarding the menus
Comments::
Very satisfied

#23

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:14:35 PM
Last Modified: Monday, October 21, 2024 12:15:13 PM
Time Spent: 00:00:38
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Disagree,**
Comments::
no

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9 **Strongly agree**

I feel comfortable with my in-house physician

Q10 **Strongly agree**

The dining room is quiet, calm and inviting during meal time

Q11 **Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

Q12 **Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Q13 **Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14 **Strongly agree**

I am given opportunity to provide my input/thoughts regarding the menus

#24

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:15:18 PM
Last Modified: Monday, October 21, 2024 12:16:28 PM
Time Spent: 00:01:10
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree**

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9
I feel comfortable with my in-house physician

Neither agree nor disagree,
Comments::
I dont even know the doctor

Q10
The dining room is quiet, calm and inviting during meal time

Strongly agree

Q11
I am informed of Food Committee Meetings (Dates, Times, Location)

Neither agree nor disagree,
Comments::
Not aware of it

Q12
I am aware of the Spiritual Care offered at Ottawa Grace Manor

Strongly agree

Q13
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Neither agree nor disagree,
Comments::
I am not aware of it

Q14
I am given opportunity to provide my input/thoughts regarding the menus

Neither agree nor disagree,
Comments::
not asked

#25

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:16:30 PM
Last Modified: Monday, October 21, 2024 12:18:42 PM
Time Spent: 00:02:11
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Disagree,**
 Comments::
 Could change a bit

I feel the current activities align with my interests

Q5 **Neither Agree or Disagree,**
 Comments::
 Include residents more

The variety and quality of activities offered to me is appropriate

Q6 **Neither Agree or Disagree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9

I feel comfortable with my in-house physician

Strongly agree,

Comments::

Dr. Ross is very good

Q10

The dining room is quiet, calm and inviting during meal time

Disagree,

Comments::

Not always

Q11

I am informed of Food Committee Meetings (Dates, Times, Location)

Strongly disagree,

Comments::

no

Q12

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Strongly agree**Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Neither agree nor disagree,

Comments::

Volunteers at Tai-Chi treat us like children

Q14

I am given opportunity to provide my input/thoughts regarding the menus

Strongly disagree,

Comments::

Lunch is great. Breakfast and supper tend to be cold.

Overall I realize this is one of the best. Often short staffed but not their fault

#26

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:18:43 PM
Last Modified: Monday, October 21, 2024 12:21:57 PM
Time Spent: 00:03:13
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree,**

My room is clean and organized

Comments::
Exceptionally good

Q4 **Neither Agree or Disagree,**

I feel the current activities align with my interests

Comments::
They meet my neighbors needs but not mine

Q5 **Strongly Agree,**

The variety and quality of activities offered to me is appropriate

Comments::
Yes given my physical condition

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8

I feel included in the Circle of Care

Strongly agree,

Comments::

Care has exceeded my expectations. I like how everyone wears name tags and makes me feel included. They are adapting physiotherapy to my needs

Q9

I feel comfortable with my in-house physician

Strongly disagree,

Comments::

No satisfaction dealing with in-house physician. Re: catheter wrong size

Q10

The dining room is quiet, calm and inviting during meal time

Strongly agree,

Comments::

Its fine

Q11

I am informed of Food Committee Meetings (Dates, Times, Location)

Strongly agree,

Comments::

I dont like going to them. Too much individual complaints

Q12

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Strongly agree,

Comments::

It is significant

Q13

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Strongly agree**Q14**

I am given opportunity to provide my input/thoughts regarding the menus

Strongly agree

#27

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:21:59 PM
Last Modified: Monday, October 21, 2024 12:22:30 PM
Time Spent: 00:00:31
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree**

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9 **Strongly agree**

I feel comfortable with my in-house physician

Q10 **Strongly agree**

The dining room is quiet, calm and inviting during meal time

Q11 **Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

Q12 **Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Q13 **Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14 **Strongly agree**

I am given opportunity to provide my input/thoughts regarding the menus

#28

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:22:37 PM
Last Modified: Monday, October 21, 2024 12:24:24 PM
Time Spent: 00:01:47
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Neither Agree or Disagree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Neither Agree or Disagree**

I will support and contribute to a safe infection-free environment

Q3 **Agree,**
Comments::
Heat is inconsistent. Freezing some places, warm others**Q4** **Strongly Disagree,**
Comments::
Not for me**Q5** **Strongly Disagree**
The variety and quality of activities offered to me is appropriate**Q6** **Neither Agree or Disagree**
Updates regarding care are communicated to me in a timely, respectful manner**Q7** **Neither agree nor disagree**
The overall quality of care I receive meets my expectations

Q8 **Neither agree nor disagree,**
I feel included in the Circle of Care
Comments::
I dont belong here

Q9 **Strongly disagree,**
I feel comfortable with my in-house physician
Comments::
Id like to see her more

Q10 **Disagree**
The dining room is quiet, calm and inviting during meal time

Q11 **Disagree**
I am informed of Food Committee Meetings (Dates, Times, Location)

Q12 **Neither agree nor disagree**
I am aware of the Spiritual Care offered at Ottawa Grace Manor

Q13 **Neither agree nor disagree**
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14 **Strongly disagree**
I am given opportunity to provide my input/thoughts regarding the menus

#29

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:24:27 PM
Last Modified: Monday, October 21, 2024 12:25:54 PM
Time Spent: 00:01:26
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Neither Agree or Disagree,**

I feel the current activities align with my interests

Comments::
I guess so

Q5 **Strongly Agree,**

The variety and quality of activities offered to me is appropriate

Comments::
I love it here

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 I feel included in the Circle of Care	Agree, Comments:: I think so
Q9 I feel comfortable with my in-house physician	Neither agree nor disagree, Comments:: I guess so, dont really know
Q10 The dining room is quiet, calm and inviting during meal time	Agree, Comments:: As far as I know
Q11 I am informed of Food Committee Meetings (Dates, Times, Location)	Agree, Comments:: I guess I am
Q12 I am aware of the Spiritual Care offered at Ottawa Grace Manor	Strongly agree
Q13 I am familiar with the services offered by the volunteers at Ottawa Grace Manor	Strongly agree
Q14 I am given opportunity to provide my input/thoughts regarding the menus	Agree

#30

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Monday, October 21, 2024 12:25:57 PM
Last Modified: Monday, October 21, 2024 12:26:34 PM
Time Spent: 00:00:36
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree**

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9 **Strongly agree**

I feel comfortable with my in-house physician

Q10 **Strongly agree**

The dining room is quiet, calm and inviting during meal time

Q11 **Strongly disagree**

I am informed of Food Committee Meetings (Dates, Times, Location)

Q12 **Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Q13 **Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Q14 **Strongly disagree**

I am given opportunity to provide my input/thoughts regarding the menus

#31

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Monday, October 21, 2024 1:07:14 PM
Last Modified: Monday, October 21, 2024 1:09:28 PM
Time Spent: 00:02:13
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1

Agree

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2

Agree

I will support and contribute to a safe infection-free environment

Q3

Disagree,

My room is clean and organized

Comments::

Like its lived in

Q4

Neither Agree or Disagree,

I feel the current activities align with my interests

Comments::

Only some of them

Q5

Disagree,

The variety and quality of activities offered to me is appropriate

Comments::

Too much aimed dementia, little appropriate

Q6

Agree

Updates regarding care are communicated to me in a timely, respectful manner

Q7

Strongly agree

The overall quality of care I receive meets my expectations

Q8

I feel included in the Circle of Care

Agree,

Comments::

Best Nursing Home in town

Q9

I feel comfortable with my in-house physician

Agree**Q10**

The dining room is quiet, calm and inviting during meal time

Agree,

Comments::

Mostly

Q11

I am informed of Food Committee Meetings (Dates, Times, Location)

Agree,

Comments::

Could be better

Q12

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Agree**Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Strongly agree**Q14**

I am given opportunity to provide my input/thoughts regarding the menus

Agree

#32

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Monday, October 21, 2024 1:09:30 PM
Last Modified: Monday, October 21, 2024 1:10:29 PM
Time Spent: 00:00:59
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Strongly Agree**

I feel the current activities align with my interests

Q5 **Strongly Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8 **Strongly agree**

I feel included in the Circle of Care

Q9

I feel comfortable with my in-house physician

Disagree,

Comments::

Never see him

Q10

The dining room is quiet, calm and inviting during meal time

Agree**Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

Disagree,

Comments::

Not informed

Q12

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Strongly agree**Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Agree**Q14**

I am given opportunity to provide my input/thoughts regarding the menus

Disagree,

Comments::

Limited opportunity

#33

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Monday, October 21, 2024 1:10:36 PM
Last Modified: Monday, October 21, 2024 1:12:19 PM
Time Spent: 00:01:42
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)	Agree
Q2 I will support and contribute to a safe infection-free environment	Agree, Comments:: Certainly support and agree
Q3 My room is clean and organized	Agree, Comments:: Wants to do some of it on her own
Q4 I feel the current activities align with my interests	Agree
Q5 The variety and quality of activities offered to me is appropriate	Agree
Q6 Updates regarding care are communicated to me in a timely, respectful manner	Agree
Q7 The overall quality of care I receive meets my expectations	Agree
Q8 I feel included in the Circle of Care	Agree

Q9 I feel comfortable with my in-house physician	Comments:: Does not know who he is
Q10 The dining room is quiet, calm and inviting during meal time	Strongly agree, Comments:: Things do not get overly loud
Q11 I am informed of Food Committee Meetings (Dates, Times, Location)	Comments:: Not involved
Q12 I am aware of the Spiritual Care offered at Ottawa Grace Manor	Strongly agree, Comments:: For Major Erin
Q13 I am familiar with the services offered by the volunteers at Ottawa Grace Manor	Agree
Q14 I am given opportunity to provide my input/thoughts regarding the menus	Strongly disagree, Comments:: Do not see menu

#34

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Monday, October 21, 2024 1:12:24 PM
Last Modified: Monday, October 21, 2024 1:13:28 PM
Time Spent: 00:01:03
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Agree**

I will support and contribute to a safe infection-free environment

Q3 **Agree**

My room is clean and organized

Q4 **Agree**

I feel the current activities align with my interests

Q5 **Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Agree**

The overall quality of care I receive meets my expectations

Q8 **Neither agree nor disagree**

I feel included in the Circle of Care

Q9
I feel comfortable with my in-house physician

Neither agree nor disagree,
Comments::
No doctor

Q10
The dining room is quiet, calm and inviting during meal time

Agree

Q11
I am informed of Food Committee Meetings (Dates, Times, Location)

Neither agree nor disagree

Q12
I am aware of the Spiritual Care offered at Ottawa Grace Manor

Neither agree nor disagree,
Comments::
No need for it

Q13
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Neither agree nor disagree,
Comments::
Dont use too many services

Q14
I am given opportunity to provide my input/thoughts regarding the menus

Agree

#35

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Monday, October 21, 2024 1:13:34 PM
Last Modified: Monday, October 21, 2024 1:17:50 PM
Time Spent: 00:04:16
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Agree,

Comments::

If there is an outbreak what is the good of having everyone in the same room

Q2

I will support and contribute to a safe infection-free environment

Strongly Agree**Q3**

My room is clean and organized

Neither Agree or Disagree,

Comments::

What is the schedule for cleaning by staff

Q4

I feel the current activities align with my interests

Disagree,

Comments::

The activities are too childish

Q5

The variety and quality of activities offered to me is appropriate

Neither Agree or Disagree,

Comments::

Sometimes a good activity

Q6

Updates regarding care are communicated to me in a timely, respectful manner

Neither Agree or Disagree,

Comments::

Dont know

Q7

The overall quality of care I receive meets my expectations

Neither agree nor disagree

Q8
I feel included in the Circle of Care

Neither agree nor disagree,
Comments::
Do not know what it is

Q9
I feel comfortable with my in-house physician

Strongly agree,
Comments::
Now yes, no before

Q10
The dining room is quiet, calm and inviting during meal time

Neither agree nor disagree,
Comments::
Rarely eat here

Q11
I am informed of Food Committee Meetings (Dates, Times, Location)

Neither agree nor disagree,
Comments::
Not interested. Cannot eat food in the dining room. No longer a member of the food committee

Q12
I am aware of the Spiritual Care offered at Ottawa Grace Manor

Neither agree nor disagree,
Comments::
Aware. Does not know if good or bad

Q13
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Agree,
Comments::
Few willing to take resident shopping

Q14
I am given opportunity to provide my input/thoughts regarding the menus

Neither agree nor disagree,
Comments::
Very rarely. Taken into consideration what is said

#36

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, October 23, 2024 9:48:57 AM
Last Modified: Wednesday, October 23, 2024 9:50:32 AM
Time Spent: 00:01:34
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Agree**

I will support and contribute to a safe infection-free environment

Q3 **Agree**

My room is clean and organized

Q4 **Neither Agree or Disagree**

I feel the current activities align with my interests

Q5 **Neither Agree or Disagree**

The variety and quality of activities offered to me is appropriate

Q6 **Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Neither agree nor disagree**

The overall quality of care I receive meets my expectations

Q8 **Neither agree nor disagree,**

I feel included in the Circle of Care

Comments::

I would like to find out about it

Q9	Agree
I feel comfortable with my in-house physician	

Q10	Agree
The dining room is quiet, calm and inviting during meal time	

Q11	Agree,
I am informed of Food Committee Meetings (Dates, Times, Location)	Comments:: Based on contact with another resident

Q12	Agree
I am aware of the Spiritual Care offered at Ottawa Grace Manor	

Q13	Agree,
I am familiar with the services offered by the volunteers at Ottawa Grace Manor	Comments:: Would like more information

Q14	Disagree
I am given opportunity to provide my input/thoughts regarding the menus	

#37

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, October 23, 2024 9:50:35 AM
Last Modified: Wednesday, October 23, 2024 9:51:38 AM
Time Spent: 00:01:02
IP Address: 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

Q1 **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

Q2 **Strongly Agree**

I will support and contribute to a safe infection-free environment

Q3 **Strongly Agree**

My room is clean and organized

Q4 **Agree,**
Comments::
Some

I feel the current activities align with my interests

Q5 **Agree**

The variety and quality of activities offered to me is appropriate

Q6 **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

Q7 **Strongly agree**

The overall quality of care I receive meets my expectations

Q8

I feel included in the Circle of Care

Strongly agree,

Comments::

Staff is excellent

Q9

I feel comfortable with my in-house physician

Strongly agree**Q10**

The dining room is quiet, calm and inviting during meal time

Strongly agree**Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

Strongly agree**Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Strongly agree**Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Strongly agree**Q14**

I am given opportunity to provide my input/thoughts regarding the menus

Strongly agree