

#1

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, October 21, 2024 11:33:25 AM  
**Last Modified:** Monday, October 21, 2024 11:35:30 AM  
**Time Spent:** 00:02:04  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

<b>Q1</b>	<b>Strongly Agree</b>
The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)	
<b>Q2</b>	<b>Strongly Agree,</b> Comments:: Hand hygiene good-no masks
I will support and contribute to a safe infection-free environment	
<b>Q3</b>	<b>Strongly Agree</b>
My room is clean and organized	
<b>Q4</b>	<b>Strongly Agree</b>
I feel the current activities align with my interests	
<b>Q5</b>	<b>Neither Agree or Disagree,</b> Comments:: Doesnt want to be awakened and told what to do that day
The variety and quality of activities offered to me is appropriate	
<b>Q6</b>	<b>Agree</b>
Updates regarding care are communicated to me in a timely, respectful manner	
<b>Q7</b>	<b>Strongly agree</b>
The overall quality of care I receive meets my expectations	
<b>Q8</b>	<b>Strongly agree</b>
I feel included in the Circle of Care	

**Q9**

I feel comfortable with my in-house physician

Comments::

Have not met the doctor

**Q10**

The dining room is quiet, calm and inviting during meal time

**Agree****Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

Comments::

Did not know about committee

**Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Strongly disagree,**

Comments::

Ignores it

**Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Neither agree nor disagree****Q14**

I am given opportunity to provide my input/thoughts regarding the menus

**Respondent skipped this question**

#2

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, October 21, 2024 11:35:38 AM  
**Last Modified:** Monday, October 21, 2024 11:37:02 AM  
**Time Spent:** 00:01:23  
**IP Address:** 72.137.141.102

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**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Agree**

My room is clean and organized

---

**Q4** **Strongly Agree**

I feel the current activities align with my interests

---

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Strongly agree**

I feel included in the Circle of Care

---

**Q9**  
I feel comfortable with my in-house physician

**Agree,**  
Comments::  
Dont see the physician often

---

**Q10**  
The dining room is quiet, calm and inviting during meal time

**Neither agree nor disagree,**  
Comments::  
Not really

---

**Q11**  
I am informed of Food Committee Meetings (Dates, Times, Location)

**Neither agree nor disagree,**  
Comments::  
Not that I can remember

---

**Q12**  
I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Neither agree nor disagree,**  
Comments::  
Dont hear much about it

---

**Q13**  
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Strongly agree**

---

**Q14**  
I am given opportunity to provide my input/thoughts regarding the menus

**Respondent skipped this question**

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#3

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, October 21, 2024 11:37:07 AM  
**Last Modified:** Monday, October 21, 2024 11:37:59 AM  
**Time Spent:** 00:00:51  
**IP Address:** 72.137.141.102

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**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Strongly Agree**

My room is clean and organized

---

**Q4** **Strongly Disagree**

I feel the current activities align with my interests

---

**Q5** **Strongly Disagree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Strongly agree**

I feel included in the Circle of Care

---

**Q9** **Strongly agree**

I feel comfortable with my in-house physician

---

**Q10** **Strongly agree**

The dining room is quiet, calm and inviting during meal time

---

**Q11** **Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

---

**Q12** **Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

---

**Q13** **Strongly disagree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

---

**Q14** **Respondent skipped this question**

I am given opportunity to provide my input/thoughts regarding the menus

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#4

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, October 21, 2024 11:38:11 AM  
**Last Modified:** Monday, October 21, 2024 11:39:13 AM  
**Time Spent:** 00:01:01  
**IP Address:** 72.137.141.102

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**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree**

My room is clean and organized

**Q4** **Strongly Agree,**

I feel the current activities align with my interests

Comments::  
I enjoy them

**Q5** **Strongly Agree,**

The variety and quality of activities offered to me is appropriate

Comments::  
I am content

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

**Q8** **Strongly agree**

I feel included in the Circle of Care

**Q9**

I feel comfortable with my in-house physician

**Agree,**

Comments::

I am content

**Q10**

The dining room is quiet, calm and inviting during meal time

**Agree****Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

**Strongly agree****Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Strongly agree****Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Strongly agree****Q14**

I am given opportunity to provide my input/thoughts regarding the menus

**Respondent skipped this question**



#5

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, October 21, 2024 11:39:17 AM  
**Last Modified:** Monday, October 21, 2024 11:41:14 AM  
**Time Spent:** 00:01:56  
**IP Address:** 72.137.141.102

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**Q1** **Strongly Agree**

The home's safety measures make me feel safe  
 (screening, masks, gowns, signage, education,  
 vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free  
 environment

**Q3** **Agree,**  
 Comments::  
 Closet needs attention

My room is clean and organized

**Q4** **Agree**

I feel the current activities align with my interests

**Q5** **Agree**

The variety and quality of activities offered to me is  
 appropriate

**Q6** **Agree**

Updates regarding care are communicated to me in a  
 timely, respectful manner

**Q7** **Agree**

The overall quality of care I receive meets my  
 expectations

**Q8**

I feel included in the Circle of Care

**Agree,**

Comments::

I dont feel ignored

**Q9**

I feel comfortable with my in-house physician

**Agree,**

Comments::

I get the help I need, dont need them much

**Q10**

The dining room is quiet, calm and inviting during meal time

**Neither agree nor disagree,**

Comments::

There can be distractions

**Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

**Neither agree nor disagree,**

Comments::

Dont know when the meetings are held

**Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Strongly agree****Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Strongly agree****Q14**

I am given opportunity to provide my input/thoughts regarding the menus

**Respondent skipped this question**

#6

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, October 21, 2024 11:41:18 AM  
**Last Modified:** Monday, October 21, 2024 11:42:22 AM  
**Time Spent:** 00:01:03  
**IP Address:** 72.137.141.102

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**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Neither Agree or Disagree,**

My room is clean and organized

Comments::  
Dont know

**Q4** **Neither Agree or Disagree,**

I feel the current activities align with my interests

Comments::  
Dont know

**Q5** **Neither Agree or Disagree**

The variety and quality of activities offered to me is appropriate

**Q6** **Neither Agree or Disagree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Respondent skipped this question**

The overall quality of care I receive meets my expectations

**Q8**

I feel included in the Circle of Care

Comments::

no

**Q9**

I feel comfortable with my in-house physician

Comments::

no

**Q10**

The dining room is quiet, calm and inviting during meal time

Comments::

no

**Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

Comments::

no

**Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Respondent skipped this question

**Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

Respondent skipped this question

**Q14**

I am given opportunity to provide my input/thoughts regarding the menus

Respondent skipped this question

#7

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, October 21, 2024 11:42:25 AM  
**Last Modified:** Monday, October 21, 2024 11:43:43 AM  
**Time Spent:** 00:01:17  
**IP Address:** 72.137.141.102

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**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree**

My room is clean and organized

**Q4** **Strongly Agree**

I feel the current activities align with my interests

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Agree**

The overall quality of care I receive meets my expectations

**Q8** **Strongly agree,**

I feel included in the Circle of Care

Comments::  
 Could be better more assistance at bedtime

**Q9****Agree**

I feel comfortable with my in-house physician

---

**Q10****Strongly agree**

The dining room is quiet, calm and inviting during meal time

---

**Q11****Neither agree nor disagree,**

I am informed of Food Committee Meetings (Dates, Times, Location)

Comments::

Dont know about the meetings

---

**Q12****Agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

---

**Q13****Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

---

**Q14****Respondent skipped this question**

I am given opportunity to provide my input/thoughts regarding the menus

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#8

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, October 21, 2024 11:43:54 AM  
**Last Modified:** Monday, October 21, 2024 11:45:10 AM  
**Time Spent:** 00:01:16  
**IP Address:** 72.137.141.102

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**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Strongly Agree**

My room is clean and organized

---

**Q4** **Strongly Agree**

I feel the current activities align with my interests

---

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Strongly agree**

I feel included in the Circle of Care

---

**Q9**  
I feel comfortable with my in-house physician

**Neither agree nor disagree,**  
Comments::  
Dont have too much interaction

---

**Q10**  
The dining room is quiet, calm and inviting during meal time

**Agree**

---

**Q11**  
I am informed of Food Committee Meetings (Dates, Times, Location)

**Strongly agree**

---

**Q12**  
I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Neither agree nor disagree**

---

**Q13**  
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Agree**

---

**Q14**  
I am given opportunity to provide my input/thoughts regarding the menus

**Respondent skipped this question**

---



#9

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 11:47:27 AM  
**Last Modified:** Monday, October 21, 2024 11:49:05 AM  
**Time Spent:** 00:01:38  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree**

My room is clean and organized

**Q4** **Agree,**  
 Comments::  
 Participate in a few

I feel the current activities align with my interests

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

**Q8** **Strongly agree**

I feel included in the Circle of Care

**Q9**  
I feel comfortable with my in-house physician

**Agree,**  
Comments::  
Dont see the physician often

---

**Q10**  
The dining room is quiet, calm and inviting during meal time

**Agree,**  
Comments::  
Depends could be noisy

---

**Q11**  
I am informed of Food Committee Meetings (Dates, Times, Location)

Comments::  
Didnt know

---

**Q12**  
I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Strongly agree**

---

**Q13**  
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Strongly agree**

---

**Q14**  
I am given opportunity to provide my input/thoughts regarding the menus

**Strongly agree**

---

#10

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 11:49:10 AM  
**Last Modified:** Monday, October 21, 2024 11:50:19 AM  
**Time Spent:** 00:01:08  
**IP Address:** 72.137.141.102

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**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree**

My room is clean and organized

**Q4** **Strongly Disagree,**

I feel the current activities align with my interests

Comments::  
Not really

**Q5** **Strongly Agree,**

The variety and quality of activities offered to me is appropriate

Comments::  
Good variety

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

**Q8** **Neither agree nor disagree,**  
I feel included in the Circle of Care  
Comments::  
Sometimes

---

**Q9** **Strongly agree**  
I feel comfortable with my in-house physician

---

**Q10** **Strongly agree**  
The dining room is quiet, calm and inviting during meal time

---

**Q11** **Strongly agree**  
I am informed of Food Committee Meetings (Dates, Times, Location)

---

**Q12** **Strongly agree**  
I am aware of the Spiritual Care offered at Ottawa Grace Manor

---

**Q13** **Strongly agree**  
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

---

**Q14** **Strongly agree**  
I am given opportunity to provide my input/thoughts regarding the menus

---

#11

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 11:50:24 AM  
**Last Modified:** Monday, October 21, 2024 11:58:13 AM  
**Time Spent:** 00:07:49  
**IP Address:** 72.137.141.102

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**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree**

My room is clean and organized

**Q4** **Strongly Agree**

I feel the current activities align with my interests

**Q5** **Agree,**

The variety and quality of activities offered to me is appropriate

Comments::  
dont go to many

**Q6** **Neither Agree or Disagree,**

Updates regarding care are communicated to me in a timely, respectful manner

Comments::  
sometimes staff speak too fast

**Q7** **Agree**

The overall quality of care I receive meets my expectations

**Q8** **Agree**

I feel included in the Circle of Care

<b>Q9</b> I feel comfortable with my in-house physician	Comments:: not aware dont see often
<b>Q10</b> The dining room is quiet, calm and inviting during meal time	<b>Neither agree nor disagree,</b> Comments:: difficulty getting to dining room
<b>Q11</b> I am informed of Food Committee Meetings (Dates, Times, Location)	<b>Agree</b>
<b>Q12</b> I am aware of the Spiritual Care offered at Ottawa Grace Manor	<b>Agree</b>
<b>Q13</b> I am familiar with the services offered by the volunteers at Ottawa Grace Manor	<b>Strongly agree</b>
<b>Q14</b> I am given opportunity to provide my input/thoughts regarding the menus	<b>Agree</b>

#12

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 11:58:41 AM  
**Last Modified:** Monday, October 21, 2024 12:00:10 PM  
**Time Spent:** 00:01:28  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree,**  
 Comments::  
 My room is clean and organized  
 I miss my big bed

**Q4** **Strongly Agree**

I feel the current activities align with my interests

**Q5** **Strongly Agree,**  
 Comments::  
 The variety and quality of activities offered to me is appropriate  
 especially cooking

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

**Q8** **Strongly agree**

I feel included in the Circle of Care

**Q9****Strongly agree**

I feel comfortable with my in-house physician

---

**Q10****Agree,**

The dining room is quiet, calm and inviting during meal time

Comments::  
mostly some people yell

---

**Q11****Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

---

**Q12****Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

---

**Q13****Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

---

**Q14****Strongly agree,**

I am given opportunity to provide my input/thoughts regarding the menus

Comments::  
I like their food

---



#13

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:00:15 PM  
**Last Modified:** Monday, October 21, 2024 12:01:09 PM  
**Time Spent:** 00:00:54  
**IP Address:** 72.137.141.102

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Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Strongly Agree**

My room is clean and organized

---

**Q4** **Strongly Agree**

I feel the current activities align with my interests

---

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Strongly agree**

I feel included in the Circle of Care

---

<b>Q9</b>	<b>Strongly agree</b>
I feel comfortable with my in-house physician	
<b>Q10</b>	<b>Neither agree nor disagree,</b>
The dining room is quiet, calm and inviting during meal time	Comments:: Depends on the people there
<b>Q11</b>	Comments:: I am not aware of it
I am informed of Food Committee Meetings (Dates, Times, Location)	
<b>Q12</b>	<b>Strongly agree</b>
I am aware of the Spiritual Care offered at Ottawa Grace Manor	
<b>Q13</b>	<b>Strongly agree</b>
I am familiar with the services offered by the volunteers at Ottawa Grace Manor	
<b>Q14</b>	<b>Strongly agree</b>
I am given opportunity to provide my input/thoughts regarding the menus	

#14

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:01:17 PM  
**Last Modified:** Monday, October 21, 2024 12:02:23 PM  
**Time Spent:** 00:01:05  
**IP Address:** 72.137.141.102

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**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree**

My room is clean and organized

**Q4** **Agree,**  
 Comments::  
 I like to get involved

I feel the current activities align with my interests

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

**Q8** **Strongly agree**

I feel included in the Circle of Care

**Q9**

I feel comfortable with my in-house physician

Comments::

I wouldnt know him

**Q10**

The dining room is quiet, calm and inviting during meal time

**Strongly agree****Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

**Strongly agree****Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Strongly agree****Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Strongly agree****Q14**

I am given opportunity to provide my input/thoughts regarding the menus

**Strongly agree**

#15

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:02:29 PM  
**Last Modified:** Monday, October 21, 2024 12:03:42 PM  
**Time Spent:** 00:01:12  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree**

My room is clean and organized

**Q4** **Neither Agree or Disagree,**

I feel the current activities align with my interests

Comments::

I dont join in

**Q5** **Neither Agree or Disagree**

The variety and quality of activities offered to me is appropriate

**Q6** **Neither Agree or Disagree,**

Updates regarding care are communicated to me in a timely, respectful manner

Comments::

They dont really change things

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

**Q8** **Strongly agree**

I feel included in the Circle of Care

**Q9**

I feel comfortable with my in-house physician

**Strongly disagree,**

Comments::

I dont know him

**Q10**

The dining room is quiet, calm and inviting during meal time

**Strongly agree****Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

**Neither agree nor disagree****Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Agree****Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Neither agree nor disagree****Q14**

I am given opportunity to provide my input/thoughts regarding the menus

**Neither agree nor disagree,**

Comments::

We dont discuss it

## #16

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:03:48 PM  
**Last Modified:** Monday, October 21, 2024 12:04:30 PM  
**Time Spent:** 00:00:41  
**IP Address:** 72.137.141.102

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Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

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**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Strongly Agree**

My room is clean and organized

---

**Q4** **Strongly Agree**

I feel the current activities align with my interests

---

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Strongly agree**

I feel included in the Circle of Care

---

<b>Q9</b>	<b>Strongly agree</b>
I feel comfortable with my in-house physician	
<b>Q10</b>	<b>Strongly agree</b>
The dining room is quiet, calm and inviting during meal time	
<b>Q11</b>	<b>Neither agree nor disagree,</b>
I am informed of Food Committee Meetings (Dates, Times, Location)	Comments:: No but they do ask
<b>Q12</b>	<b>Strongly agree</b>
I am aware of the Spiritual Care offered at Ottawa Grace Manor	
<b>Q13</b>	<b>Strongly agree</b>
I am familiar with the services offered by the volunteers at Ottawa Grace Manor	
<b>Q14</b>	<b>Strongly agree</b>
I am given opportunity to provide my input/thoughts regarding the menus	



#17

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:05:32 PM  
**Last Modified:** Monday, October 21, 2024 12:07:46 PM  
**Time Spent:** 00:02:13  
**IP Address:** 72.137.141.102

---

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Strongly Agree**

My room is clean and organized

---

**Q4** **Strongly Agree**

I feel the current activities align with my interests

---

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Strongly agree**

I feel included in the Circle of Care

---

**Q9****Strongly agree**

I feel comfortable with my in-house physician

---

**Q10****Agree,**  
Comments::  
mostly

The dining room is quiet, calm and inviting during meal time

---

**Q11****Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

---

**Q12****Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

---

**Q13****Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

---

**Q14****Strongly agree**

I am given opportunity to provide my input/thoughts regarding the menus

---

#18

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:08:00 PM  
**Last Modified:** Monday, October 21, 2024 12:09:11 PM  
**Time Spent:** 00:01:11  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree**

My room is clean and organized

**Q4** **Disagree,**  
 Comments::  
 I do my own thing

I feel the current activities align with my interests

**Q5** **Respondent skipped this question**

The variety and quality of activities offered to me is appropriate

**Q6** **Agree,**  
 Comments::  
 I chase after it

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Agree**

The overall quality of care I receive meets my expectations

**Q8** **Agree**

I feel included in the Circle of Care

**Q9** **Strongly agree**

I feel comfortable with my in-house physician

---

**Q10** **Comments::**

The dining room is quiet, calm and inviting during meal time

I eat in my room

---

**Q11** **Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

---

**Q12** **Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

---

**Q13** **Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

---

**Q14** **Strongly agree**

I am given opportunity to provide my input/thoughts regarding the menus

---

#19

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:09:16 PM  
**Last Modified:** Monday, October 21, 2024 12:10:48 PM  
**Time Spent:** 00:01:32  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

<b>Q1</b>	<b>Agree</b>
The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)	
<b>Q2</b>	<b>Strongly Agree</b>
I will support and contribute to a safe infection-free environment	
<b>Q3</b>	<b>Neither Agree or Disagree,</b>
My room is clean and organized	Comments:: Not quite wall is damaged
<b>Q4</b>	<b>Neither Agree or Disagree,</b>
I feel the current activities align with my interests	Comments:: I just go to hymn sing
<b>Q5</b>	<b>Neither Agree or Disagree</b>
The variety and quality of activities offered to me is appropriate	
<b>Q6</b>	<b>Strongly Agree</b>
Updates regarding care are communicated to me in a timely, respectful manner	
<b>Q7</b>	<b>Strongly agree</b>
The overall quality of care I receive meets my expectations	

**Q8****Strongly agree**

I feel included in the Circle of Care

**Q9****Strongly agree**

I feel comfortable with my in-house physician

**Q10****Strongly disagree,**

The dining room is quiet, calm and inviting during meal time

Comments::  
Thats why I dont go**Q11**

Comments::

I am informed of Food Committee Meetings (Dates, Times, Location)

They dont always know the correct time

**Q12****Strongly agree,**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

Comments::  
I dont usually go**Q13****Strongly disagree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Q14****Strongly agree**

I am given opportunity to provide my input/thoughts regarding the menus

#20

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:10:51 PM  
**Last Modified:** Monday, October 21, 2024 12:11:43 PM  
**Time Spent:** 00:00:51  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree**

My room is clean and organized

**Q4** **Agree**

I feel the current activities align with my interests

**Q5** **Disagree,**  
**Comments::**  
 Not always

The variety and quality of activities offered to me is appropriate

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Disagree**

The overall quality of care I receive meets my expectations

**Q8** **Strongly agree**

I feel included in the Circle of Care

**Q9** **Strongly agree**

I feel comfortable with my in-house physician

---

**Q10** **Strongly agree**

The dining room is quiet, calm and inviting during meal time

---

**Q11** **Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

---

**Q12** **Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

---

**Q13** **Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

---

**Q14** **Disagree**

I am given opportunity to provide my input/thoughts regarding the menus

---



#21

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:12:12 PM  
**Last Modified:** Monday, October 21, 2024 12:13:30 PM  
**Time Spent:** 00:01:18  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree**

My room is clean and organized

**Q4** **Strongly Agree,**

I feel the current activities align with my interests

Comments::  
Pretty well

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

**Q8** **Strongly agree**

I feel included in the Circle of Care

**Q9**

I feel comfortable with my in-house physician

Comments::

I havent had a doctor

**Q10**

The dining room is quiet, calm and inviting during meal time

**Strongly agree****Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

**Neither agree nor disagree,**

Comments::

I dont remember

**Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Strongly agree****Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Strongly agree****Q14**

I am given opportunity to provide my input/thoughts regarding the menus

**Strongly agree,**

Comments::

I am quite happy here. Everyone is friendly and the food is good

#22

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:13:33 PM  
**Last Modified:** Monday, October 21, 2024 12:14:31 PM  
**Time Spent:** 00:00:57  
**IP Address:** 72.137.141.102

---

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Strongly Agree**

My room is clean and organized

---

**Q4** **Strongly Agree,**

I feel the current activities align with my interests

Comments::  
Most of the time

---

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Strongly agree**

I feel included in the Circle of Care

---

**Q9** **Strongly agree,**  
I feel comfortable with my in-house physician  
Comments::  
Very much so

---

**Q10** **Strongly agree**  
The dining room is quiet, calm and inviting during meal time

---

**Q11** **Strongly agree**  
I am informed of Food Committee Meetings (Dates, Times, Location)

---

**Q12** **Strongly agree**  
I am aware of the Spiritual Care offered at Ottawa Grace Manor

---

**Q13** **Strongly agree**  
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

---

**Q14** **Strongly agree,**  
I am given opportunity to provide my input/thoughts regarding the menus  
Comments::  
Very satisfied

---

#23

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:14:35 PM  
**Last Modified:** Monday, October 21, 2024 12:15:13 PM  
**Time Spent:** 00:00:38  
**IP Address:** 72.137.141.102

---

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Strongly Agree**

My room is clean and organized

---

**Q4** **Disagree,**  
Comments::  
no

I feel the current activities align with my interests

---

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Strongly agree**

I feel included in the Circle of Care

---

**Q9** **Strongly agree**

I feel comfortable with my in-house physician

---

**Q10** **Strongly agree**

The dining room is quiet, calm and inviting during meal time

---

**Q11** **Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

---

**Q12** **Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

---

**Q13** **Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

---

**Q14** **Strongly agree**

I am given opportunity to provide my input/thoughts regarding the menus

---

#24

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:15:18 PM  
**Last Modified:** Monday, October 21, 2024 12:16:28 PM  
**Time Spent:** 00:01:10  
**IP Address:** 72.137.141.102

---

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Strongly Agree**

My room is clean and organized

---

**Q4** **Strongly Agree**

I feel the current activities align with my interests

---

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Strongly agree**

I feel included in the Circle of Care

---

**Q9**  
I feel comfortable with my in-house physician

**Neither agree nor disagree,**  
Comments::  
I dont even know the doctor

---

**Q10**  
The dining room is quiet, calm and inviting during meal time

**Strongly agree**

---

**Q11**  
I am informed of Food Committee Meetings (Dates, Times, Location)

**Neither agree nor disagree,**  
Comments::  
Not aware of it

---

**Q12**  
I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Strongly agree**

---

**Q13**  
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Neither agree nor disagree,**  
Comments::  
I am not aware of it

---

**Q14**  
I am given opportunity to provide my input/thoughts regarding the menus

**Neither agree nor disagree,**  
Comments::  
not asked

---



#25

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:16:30 PM  
**Last Modified:** Monday, October 21, 2024 12:18:42 PM  
**Time Spent:** 00:02:11  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree**

My room is clean and organized

**Q4** **Disagree,**  
 Comments::  
 Could change a bit

I feel the current activities align with my interests

**Q5** **Neither Agree or Disagree,**  
 Comments::  
 Include residents more

The variety and quality of activities offered to me is appropriate

**Q6** **Neither Agree or Disagree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

**Q8** **Strongly agree**

I feel included in the Circle of Care

**Q9**

I feel comfortable with my in-house physician

**Strongly agree,**

Comments::

Dr. Ross is very good

**Q10**

The dining room is quiet, calm and inviting during meal time

**Disagree,**

Comments::

Not always

**Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

**Strongly disagree,**

Comments::

no

**Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Strongly agree****Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Neither agree nor disagree,**

Comments::

Volunteers at Tai-Chi treat us like children

**Q14**

I am given opportunity to provide my input/thoughts regarding the menus

**Strongly disagree,**

Comments::

Lunch is great. Breakfast and supper tend to be cold.

Overall I realize this is one of the best. Often short staffed but not their fault

#26

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:18:43 PM  
**Last Modified:** Monday, October 21, 2024 12:21:57 PM  
**Time Spent:** 00:03:13  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree,**

My room is clean and organized

Comments::  
Exceptionally good

**Q4** **Neither Agree or Disagree,**

I feel the current activities align with my interests

Comments::  
They meet my neighbors needs but not mine

**Q5** **Strongly Agree,**

The variety and quality of activities offered to me is appropriate

Comments::  
Yes given my physical condition

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

**Q8**

I feel included in the Circle of Care

**Strongly agree,**

Comments::

Care has exceeded my expectations. I like how everyone wears name tags and makes me feel included. They are adapting physiotherapy to my needs

**Q9**

I feel comfortable with my in-house physician

**Strongly disagree,**

Comments::

No satisfaction dealing with in-house physician. Re: catheter wrong size

**Q10**

The dining room is quiet, calm and inviting during meal time

**Strongly agree,**

Comments::

Its fine

**Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

**Strongly agree,**

Comments::

I dont like going to them. Too much individual complaints

**Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Strongly agree,**

Comments::

It is significant

**Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Strongly agree****Q14**

I am given opportunity to provide my input/thoughts regarding the menus

**Strongly agree**

#27

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:21:59 PM  
**Last Modified:** Monday, October 21, 2024 12:22:30 PM  
**Time Spent:** 00:00:31  
**IP Address:** 72.137.141.102

---

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Strongly Agree**

My room is clean and organized

---

**Q4** **Strongly Agree**

I feel the current activities align with my interests

---

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Strongly agree**

I feel included in the Circle of Care

---

**Q9** **Strongly agree**

I feel comfortable with my in-house physician

---

**Q10** **Strongly agree**

The dining room is quiet, calm and inviting during meal time

---

**Q11** **Strongly agree**

I am informed of Food Committee Meetings (Dates, Times, Location)

---

**Q12** **Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

---

**Q13** **Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

---

**Q14** **Strongly agree**

I am given opportunity to provide my input/thoughts regarding the menus

---

#28

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:22:37 PM  
**Last Modified:** Monday, October 21, 2024 12:24:24 PM  
**Time Spent:** 00:01:47  
**IP Address:** 72.137.141.102

---

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Neither Agree or Disagree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Neither Agree or Disagree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Agree,**  
Comments::  
Heat is inconsistent. Freezing some places, warm others**Q4** **Strongly Disagree,**  
Comments::  
Not for me**Q5** **Strongly Disagree**  
The variety and quality of activities offered to me is appropriate**Q6** **Neither Agree or Disagree**  
Updates regarding care are communicated to me in a timely, respectful manner**Q7** **Neither agree nor disagree**  
The overall quality of care I receive meets my expectations

**Q8** **Neither agree nor disagree,**  
I feel included in the Circle of Care  
Comments::  
I dont belong here

---

**Q9** **Strongly disagree,**  
I feel comfortable with my in-house physician  
Comments::  
Id like to see her more

---

**Q10** **Disagree**  
The dining room is quiet, calm and inviting during meal time

---

**Q11** **Disagree**  
I am informed of Food Committee Meetings (Dates, Times, Location)

---

**Q12** **Neither agree nor disagree**  
I am aware of the Spiritual Care offered at Ottawa Grace Manor

---

**Q13** **Neither agree nor disagree**  
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

---

**Q14** **Strongly disagree**  
I am given opportunity to provide my input/thoughts regarding the menus

---



#29

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:24:27 PM  
**Last Modified:** Monday, October 21, 2024 12:25:54 PM  
**Time Spent:** 00:01:26  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

**Q3** **Strongly Agree**

My room is clean and organized

**Q4** **Neither Agree or Disagree,**

I feel the current activities align with my interests

Comments::  
I guess so

**Q5** **Strongly Agree,**

The variety and quality of activities offered to me is appropriate

Comments::  
I love it here

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

<b>Q8</b> I feel included in the Circle of Care	<b>Agree,</b> Comments:: I think so
<b>Q9</b> I feel comfortable with my in-house physician	<b>Neither agree nor disagree,</b> Comments:: I guess so, dont really know
<b>Q10</b> The dining room is quiet, calm and inviting during meal time	<b>Agree,</b> Comments:: As far as I know
<b>Q11</b> I am informed of Food Committee Meetings (Dates, Times, Location)	<b>Agree,</b> Comments:: I guess I am
<b>Q12</b> I am aware of the Spiritual Care offered at Ottawa Grace Manor	<b>Strongly agree</b>
<b>Q13</b> I am familiar with the services offered by the volunteers at Ottawa Grace Manor	<b>Strongly agree</b>
<b>Q14</b> I am given opportunity to provide my input/thoughts regarding the menus	<b>Agree</b>

---

#30

**COMPLETE**

**Collector:** Web Link 3 (Web Link)  
**Started:** Monday, October 21, 2024 12:25:57 PM  
**Last Modified:** Monday, October 21, 2024 12:26:34 PM  
**Time Spent:** 00:00:36  
**IP Address:** 72.137.141.102

---

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Strongly Agree**

My room is clean and organized

---

**Q4** **Strongly Agree**

I feel the current activities align with my interests

---

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Strongly agree**

I feel included in the Circle of Care

---

**Q9** **Strongly agree**

I feel comfortable with my in-house physician

---

**Q10** **Strongly agree**

The dining room is quiet, calm and inviting during meal time

---

**Q11** **Strongly disagree**

I am informed of Food Committee Meetings (Dates, Times, Location)

---

**Q12** **Strongly agree**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

---

**Q13** **Strongly agree**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

---

**Q14** **Strongly disagree**

I am given opportunity to provide my input/thoughts regarding the menus

---

#31

**COMPLETE**

**Collector:** Web Link 4 (Web Link)  
**Started:** Monday, October 21, 2024 1:07:14 PM  
**Last Modified:** Monday, October 21, 2024 1:09:28 PM  
**Time Spent:** 00:02:13  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1****Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Q2****Agree**

I will support and contribute to a safe infection-free environment

**Q3****Disagree,**

My room is clean and organized

Comments::

Like its lived in

**Q4****Neither Agree or Disagree,**

I feel the current activities align with my interests

Comments::

Only some of them

**Q5****Disagree,**

The variety and quality of activities offered to me is appropriate

Comments::

Too much aimed dementia, little appropriate

**Q6****Agree**

Updates regarding care are communicated to me in a timely, respectful manner

**Q7****Strongly agree**

The overall quality of care I receive meets my expectations

**Q8**

I feel included in the Circle of Care

**Agree,**

Comments::

Best Nursing Home in town

**Q9**

I feel comfortable with my in-house physician

**Agree****Q10**

The dining room is quiet, calm and inviting during meal time

**Agree,**

Comments::

Mostly

**Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

**Agree,**

Comments::

Could be better

**Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Agree****Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Strongly agree****Q14**

I am given opportunity to provide my input/thoughts regarding the menus

**Agree**

#32

**COMPLETE**

**Collector:** Web Link 4 (Web Link)  
**Started:** Monday, October 21, 2024 1:09:30 PM  
**Last Modified:** Monday, October 21, 2024 1:10:29 PM  
**Time Spent:** 00:00:59  
**IP Address:** 72.137.141.102

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Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Strongly Agree**

My room is clean and organized

---

**Q4** **Strongly Agree**

I feel the current activities align with my interests

---

**Q5** **Strongly Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Strongly agree**

I feel included in the Circle of Care

---

**Q9**

I feel comfortable with my in-house physician

**Disagree,**Comments::  
Never see him**Q10**

The dining room is quiet, calm and inviting during meal time

**Agree****Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

**Disagree,**Comments::  
Not informed**Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Strongly agree****Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Agree****Q14**

I am given opportunity to provide my input/thoughts regarding the menus

**Disagree,**Comments::  
Limited opportunity



#33

**COMPLETE**

**Collector:** Web Link 4 (Web Link)  
**Started:** Monday, October 21, 2024 1:10:36 PM  
**Last Modified:** Monday, October 21, 2024 1:12:19 PM  
**Time Spent:** 00:01:42  
**IP Address:** 72.137.141.102

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Page 1: Ottawa Grace Manor Resident Satisfaction Survey

<b>Q1</b> The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)	<b>Agree</b>
<b>Q2</b> I will support and contribute to a safe infection-free environment	<b>Agree,</b> Comments:: Certainly support and agree
<b>Q3</b> My room is clean and organized	<b>Agree,</b> Comments:: Wants to do some of it on her own
<b>Q4</b> I feel the current activities align with my interests	<b>Agree</b>
<b>Q5</b> The variety and quality of activities offered to me is appropriate	<b>Agree</b>
<b>Q6</b> Updates regarding care are communicated to me in a timely, respectful manner	<b>Agree</b>
<b>Q7</b> The overall quality of care I receive meets my expectations	<b>Agree</b>
<b>Q8</b> I feel included in the Circle of Care	<b>Agree</b>

---

<b>Q9</b> I feel comfortable with my in-house physician	Comments:: Does not know who he is
<b>Q10</b> The dining room is quiet, calm and inviting during meal time	<b>Strongly agree,</b> Comments:: Things do not get overly loud
<b>Q11</b> I am informed of Food Committee Meetings (Dates, Times, Location)	Comments:: Not involved
<b>Q12</b> I am aware of the Spiritual Care offered at Ottawa Grace Manor	<b>Strongly agree,</b> Comments:: For Major Erin
<b>Q13</b> I am familiar with the services offered by the volunteers at Ottawa Grace Manor	<b>Agree</b>
<b>Q14</b> I am given opportunity to provide my input/thoughts regarding the menus	<b>Strongly disagree,</b> Comments:: Do not see menu

#34

**COMPLETE**

**Collector:** Web Link 4 (Web Link)  
**Started:** Monday, October 21, 2024 1:12:24 PM  
**Last Modified:** Monday, October 21, 2024 1:13:28 PM  
**Time Spent:** 00:01:03  
**IP Address:** 72.137.141.102

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Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Agree**

My room is clean and organized

---

**Q4** **Agree**

I feel the current activities align with my interests

---

**Q5** **Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Agree**

The overall quality of care I receive meets my expectations

---

**Q8** **Neither agree nor disagree**

I feel included in the Circle of Care

---

**Q9**  
I feel comfortable with my in-house physician

**Neither agree nor disagree,**  
Comments::  
No doctor

---

**Q10**  
The dining room is quiet, calm and inviting during meal time

**Agree**

---

**Q11**  
I am informed of Food Committee Meetings (Dates, Times, Location)

**Neither agree nor disagree**

---

**Q12**  
I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Neither agree nor disagree,**  
Comments::  
No need for it

---

**Q13**  
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Neither agree nor disagree,**  
Comments::  
Dont use too many services

---

**Q14**  
I am given opportunity to provide my input/thoughts regarding the menus

**Agree**

---

#35

**COMPLETE**

**Collector:** Web Link 4 (Web Link)  
**Started:** Monday, October 21, 2024 1:13:34 PM  
**Last Modified:** Monday, October 21, 2024 1:17:50 PM  
**Time Spent:** 00:04:16  
**IP Address:** 72.137.141.102

Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

**Agree,**

Comments::

If there is an outbreak what is the good of having everyone in the same room

**Q2**

I will support and contribute to a safe infection-free environment

**Strongly Agree****Q3**

My room is clean and organized

**Neither Agree or Disagree,**

Comments::

What is the schedule for cleaning by staff

**Q4**

I feel the current activities align with my interests

**Disagree,**

Comments::

The activities are too childish

**Q5**

The variety and quality of activities offered to me is appropriate

**Neither Agree or Disagree,**

Comments::

Sometimes a good activity

**Q6**

Updates regarding care are communicated to me in a timely, respectful manner

**Neither Agree or Disagree,**

Comments::

Dont know

**Q7**

The overall quality of care I receive meets my expectations

**Neither agree nor disagree**

**Q8**  
I feel included in the Circle of Care

**Neither agree nor disagree,**  
Comments::  
Do not know what it is

---

**Q9**  
I feel comfortable with my in-house physician

**Strongly agree,**  
Comments::  
Now yes, no before

---

**Q10**  
The dining room is quiet, calm and inviting during meal time

**Neither agree nor disagree,**  
Comments::  
Rarely eat here

---

**Q11**  
I am informed of Food Committee Meetings (Dates, Times, Location)

**Neither agree nor disagree,**  
Comments::  
Not interested. Cannot eat food in the dining room. No longer a member of the food committee

---

**Q12**  
I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Neither agree nor disagree,**  
Comments::  
Aware. Does not know if good or bad

---

**Q13**  
I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Agree,**  
Comments::  
Few willing to take resident shopping

---

**Q14**  
I am given opportunity to provide my input/thoughts regarding the menus

**Neither agree nor disagree,**  
Comments::  
Very rarely. Taken into consideration what is said

---

#36

**COMPLETE**

**Collector:** Web Link 5 (Web Link)  
**Started:** Wednesday, October 23, 2024 9:48:57 AM  
**Last Modified:** Wednesday, October 23, 2024 9:50:32 AM  
**Time Spent:** 00:01:34  
**IP Address:** 72.137.141.102

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Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Agree**

My room is clean and organized

---

**Q4** **Neither Agree or Disagree**

I feel the current activities align with my interests

---

**Q5** **Neither Agree or Disagree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Neither agree nor disagree**

The overall quality of care I receive meets my expectations

---

**Q8** **Neither agree nor disagree,**

I feel included in the Circle of Care

Comments::

I would like to find out about it

---

<b>Q9</b>	<b>Agree</b>
I feel comfortable with my in-house physician	
<hr/>	
<b>Q10</b>	<b>Agree</b>
The dining room is quiet, calm and inviting during meal time	
<hr/>	
<b>Q11</b>	<b>Agree,</b>
I am informed of Food Committee Meetings (Dates, Times, Location)	Comments:: Based on contact with another resident
<hr/>	
<b>Q12</b>	<b>Agree</b>
I am aware of the Spiritual Care offered at Ottawa Grace Manor	
<hr/>	
<b>Q13</b>	<b>Agree,</b>
I am familiar with the services offered by the volunteers at Ottawa Grace Manor	Comments:: Would like more information
<hr/>	
<b>Q14</b>	<b>Disagree</b>
I am given opportunity to provide my input/thoughts regarding the menus	
<hr/>	



#37

**COMPLETE**

**Collector:** Web Link 5 (Web Link)  
**Started:** Wednesday, October 23, 2024 9:50:35 AM  
**Last Modified:** Wednesday, October 23, 2024 9:51:38 AM  
**Time Spent:** 00:01:02  
**IP Address:** 72.137.141.102

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Page 1: Ottawa Grace Manor Resident Satisfaction Survey

**Q1** **Strongly Agree**

The home's safety measures make me feel safe (screening, masks, gowns, signage, education, vaccinations)

---

**Q2** **Strongly Agree**

I will support and contribute to a safe infection-free environment

---

**Q3** **Strongly Agree**

My room is clean and organized

---

**Q4** **Agree,**  
Comments::  
Some

I feel the current activities align with my interests

---

**Q5** **Agree**

The variety and quality of activities offered to me is appropriate

---

**Q6** **Strongly Agree**

Updates regarding care are communicated to me in a timely, respectful manner

---

**Q7** **Strongly agree**

The overall quality of care I receive meets my expectations

---

**Q8**

I feel included in the Circle of Care

**Strongly agree,**

Comments::

Staff is excellent

**Q9**

I feel comfortable with my in-house physician

**Strongly agree****Q10**

The dining room is quiet, calm and inviting during meal time

**Strongly agree****Q11**

I am informed of Food Committee Meetings (Dates, Times, Location)

**Strongly agree****Q12**

I am aware of the Spiritual Care offered at Ottawa Grace Manor

**Strongly agree****Q13**

I am familiar with the services offered by the volunteers at Ottawa Grace Manor

**Strongly agree****Q14**

I am given opportunity to provide my input/thoughts regarding the menus

**Strongly agree**